

Installation of Field Feature Bill of Material (FFBM)

PN 42L2843

Service Processor Upgrade to Type 3
(Based on 6275)
Feature Code 5050
on IBM 3745 Models 17A, 21A, 31A, 41A or 61A
or
IBM 3746 Model 950.

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IDM Installation Instructions



Before Installation (Steps 1-8)

1.0 Machines Affected

- 3745 Models 17A, 21A, 31A, 41A or 61A, or
- 3746 Model 950.

This feature should only be applied on the machine serial for which it is specified.

2.0 Related BMs and ECs

None.

3.0 BMs to be Installed

• Service Processor:

FFB/M Title
42L2843 Install Service Processor.

· RSF modem.

Depending on the country homologation you will receive a 7858 or a 7857.

4.0 Preparation

- Familiarize yourself with the purpose and details of the installation instruction before negotiating machine time with the customer.
- Check all items listed on the BM(s) to determine that all parts have been received.
- The set up of the Service Processor has no impact on customer operations.

5.0 Programming

None.

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6.0 Purpose and Description

6.1 Purpose

To replace old service processor system unit, display, and modem by the new ones based on SP type 6275-56U, or 6275-83U and modem 7858 or 7857.

6.2 Description

Install/replace a Service Processor.

7.0 Installation Time

FFBM	Machine Hrs.	System Hrs.	Nbr of CE
42L2843	see Note	00.0	1

Note: Machine time depends on configuration: from one hour up to two hours if NNP and MAE are present. Disruptif for customer operations.

8.0 Safety

None.

9.0 Details of Installation



9.1 Replacing a Service Processor.

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What is the EC level of the code currently installed on your old SP that you are going to replace?

- Microcode EC F12380X or above (microcode available on CD-ROM), go to 9.1.5, "Saving Configuration on Diskette" on page 8
- Any other EC level prior to F12380 (microcode available on OD), go to 9.1.1, "Saving the Configuration on the Optical Disk."

9.1.1 Saving the Configuration on the Optical Disk

	 If not already logged, enter the Service Processor maintenance password (default is IBM3745).
	2. Double click on the "Service Processor icon".
	3. Click on "Operation Management".
	4. Double click on "Manage Disks and Databases"
	5. Click on Save databases on optical disk radio button.
	6. Click on "OK" and follow the prompts.
	7. When prompted, Insert the optical disk.
	8. When completed, click on OK , then click on "Cancel" to exit from the function.
ME	S Data Save Function.

9.1.2 Installing

 Service Processor diskette drive.
 2. Click on "Change Management".
 3. Double click on "Manage Microcode Fixes"
 4. Click on "OK" for use of PE function.
 On Manage Microcode Fixes window, click on "View" (On function bar). Then, click on "Change directory path" (On pull down menu)
 6. On Change Directory Path window, enter A:*.*. Then, click on "OK".

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__ 7. On Manage Microcode Fixes window, click on the fixes to be applied.

Driver	If LIC EC Level	Apply MCF
607	D2251X	MD22426.418
810	D2256X	MD22726.418
830	D4612X	MD22526.418
840	D4613X	MD22326.418

 8. Click on "File" (On the function bar).	Then, click on "Move" (On pu
down menu).	

 9. On the Move Microcode	Fix files window,	enter J:\MCF\.	Then, click on
"OK".			

J:\MCF\	nter the new pat	h specification fo	ollowing the	format {dri	ve:\directory}:
	J:\MCF\				

__ 10. On the **Change Directory Path** window, enter **J:\MCF\ALL**. Then, click on "**OK**".

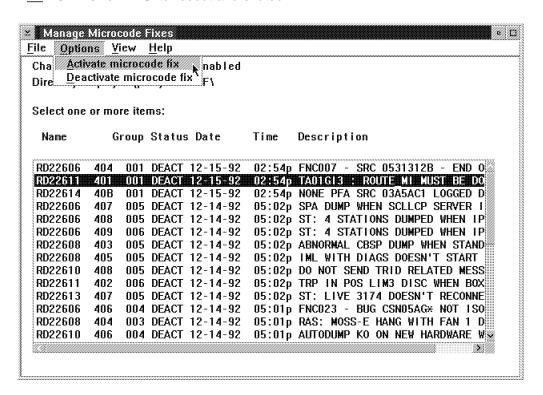
for default di	rectory:			
J:\MCF\ALL	·	<u> </u>	· · · · · · · · · · · · · · · · · · ·	

__ 11. Remove the diskette from the drive.



__ 12. On the Manage Microcode Fixes window, Click on the lines of the MCFs to be applied "MES-Data Migration", click on "Options" (On function bar).
Then, click on Activate microcode fix (On pull down menu).

__ 13. Answer 'YES' to reboot and shutdown



9.1.3 Verifying the MCF status.

___ 6. Exit the **Change Management** function.

9.1.4 Saving Customer Data on Diskette.

	1.	On the MOSS-E View window, click on Program.
	2.	Double click on Log OFF MOSS-E , then double click on Log ON MOSS-E .
	3.	Insert the backup optical disk (backup of the current microcode) into the optical disk drive (ODD).
_	4.	Double click on the "Service Processor object icon".
_	5.	Click on "Functions to Use Under PE Guidance Only".
	6.	Double click on "Save Customized data on diskette"
	7.	When prompted, insert the Configuration Parameters diskette (PN 02L3427) (can be any blank 1.44 diskette) into the diskette drive.
		Note: Only one diskette is provided, if more than one diskette is required get additional blank diskette (1.44Mb).
	8.	Click on " OK " follow the prompts and wait for the following message 'operation is successfully completed'.
	9.	Click on "Close".
	10.	Remove the diskette and the optical disk.

Go to, 9.1.6, "Shutdown the Service Processor" on page 9.

9.1.5 Saving Configuration on Diskette

The following procedures must be done when coming from EC F12380 or above

1. If not already logged, enter the Service Processor maintenance password (default is IBM3745).

2. Double click on the "Service Processor icon".

3. Click on "Operation Management".

4. Double click on "Manage Disks and Databases"

5. Click on Save database on diskette radio button.

6. Click on "OK" and follow the prompts.

7. When prompted, Insert the Configuration Parameters diskette (PN 02L3427) in the diskette drive.

Note: Only one Configuration Parameters diskette is provided, if more than one diskette is required, get additional blank diskette (1.44Mb).

8. When completed, click on "OK" and remove the diskette.

Go to, 9.1.6, "Shutdown the Service Processor" on page 9.

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9.1.6 Shutdown the Service Processor

 1.	On the MOSS-E View window, click on Program.
 2.	Double click on ${\bf shut\text{-}down}$, then enter the maintenance password (default is IBM3745), and click on ${\bf OK}$.
 3.	When the pop-up appears saying shut down has completed, power OFF the Service Processor.

9.1.7 Removing the Service Processor

 1. Disconnect and remove the (old) Service Processor system unit, display
and external modem.

2. If an external CD-ROM or an external ODD is present disconnect and remove it.

9.1.8 Packing the Service Processor

The following parts must be returned:

Part Returned	Quantity
Control Unit	1
Display	1
External modem (if present)	1
External CD-ROM (if present)	1
External optical disk drive (if present)	1

All parts are identified by their part number (PN) which should be visible except for:

- The control units based on PS type 9577 and type 9585
- The CD-ROM
- The ODD.

Stick a part number label on the preceding parts, using the following procedure:

- 1. On the blank labels (PN 811825) provided with the FFBM write the part number corresponding to the part returned:
 - PN 03K5505 for ODD.
- 2. Peel the label and stick it on to the corresponding part.
- __ 3. Carefully pack all the parts to be returned.

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9.1.9 Installing the New Service Processor

1. Install the (new) Service Processor system unit, display, and modem according to the instructions given in Chapter 1 of the Service Processor Installation and Maintenance (Based on 6275), SY33-2125 provided with the new service processor.

9.1.10 LIC Installation

	1.	Insert the Service Processor installation diskette PN 26L0456.
	2.	Then, power ON the Service Processor and while the system is starting, insert the CD-ROM into the drive.
	3.	When the diskette is booted, follow the prompts on the screen.
	4.	Wait for a while several messages will appear: Build hardisk, reboot, format
		Note: If you get the following messages:
		SYS0627: Drive c: was improperly stopped. From the OS/2 command prompt, run CHKDSK with the /F parameter on the specified drive
		SYS0318: Message file OSO001.msg cannot be found for message 1467
		Ignore these messages and press enter to continue.
	5.	When prompted, Insert the Configuration Parameters diskette (PN 02L3427) in the diskette drive.
	6.	Wait for a while, when prompted insert the Service Processor installation diskette PN 26L0236 or 26L0456 in the diskette drive.
_	7.	Message: Number of bytesRemaining computed time goes to 00 mn 00s is displayed but wait and stays on for an extra 5 minutes until message: LIC Restoration has successfully completed is displayed. Then, press Enter to continue.
	8.	When prompted remove the diskette from the diskette drive. Then, press Enter key and remove the CD.
	9.	The system re-boot, wait for a while, click on OK button when the message ' Do you want to customize your SP' is displayed.
		Note: If not prompted automatically, select the function 'SP customization' from the service processor configuration menu.
	10.	On the Service Processor (SP) Customization screen:
		• Click on every View Customize check boxes to verify the configuration parameters. With this level of code two new options are available:

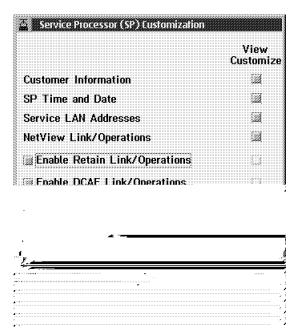
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a. A link definition for a Java console.



Note: This link is exclusive with the DCAF link/operation. According to your customer choice, select the option to define a DCAF or JAVA link.

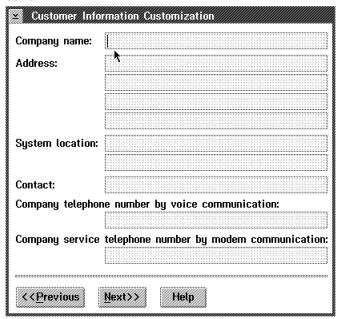
- b. Screen resolution option (800x600 or 640x480) This option is only enabled for the screens which support this option. It is mandatory to select 800x600 when an MAE is installed.
- Click on Modem type drop down list, then select (click on) the modem and connection type of the modem used. Then, click on Next>> button.



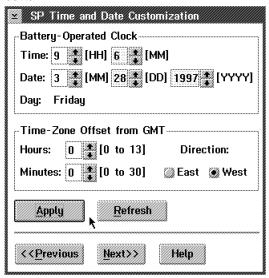
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11. On the Customer Information Customization screen, verify the information recorded and make the necessary changes. Then, click on Next>> button.



12. On the SP Time and Date Customization screen, verify the information recorded and make the necessary changes. Then, click on Next>> button.

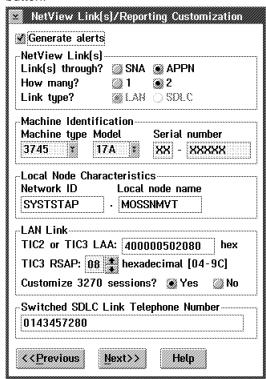




_ 13. On the Service LAN Addresses screen, verify the information recorded and make the necessary changes. Then, click on Next>> button.

Service LAN Addri	52562						
	IP address	Subnet mask	Hostname	UAA/LAA			
Service Processor:	9,100,76,46	255.255.255.0	SP23456	400000301111			
NNP-A:	9,100,76,47	255.255.255.0	CA134568				
Service Processor: NNP-A: NNP-B: TIC3 2080:	not installed						
TIC3 2080:	9.100.76.48	255.255.255.0					
SP default router:	9.100.76.1						
MAE:	9.100.76.49	255.255.255.0	DA134568				
LAN Manager Do you have a LAN manager? Yes No C&SM LAN ID: MOSSE							
< <pre>revious N</pre>	ext>> Help						

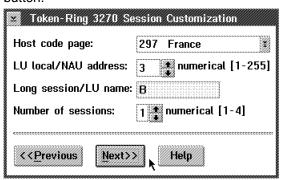
__ 14. On the Netview Link(s)/Reporting Customization screen, verify the information recorded and make the necessary changes. Then, click on Next>> button.



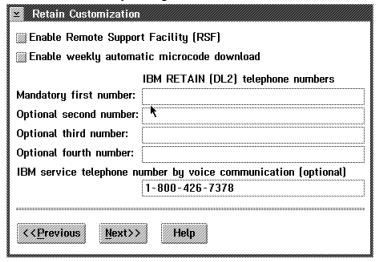
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15. On the Token-Ring 3270 Session Customization screen, verify the information recorded and make the necessary changes. Then, click on Next>> button.



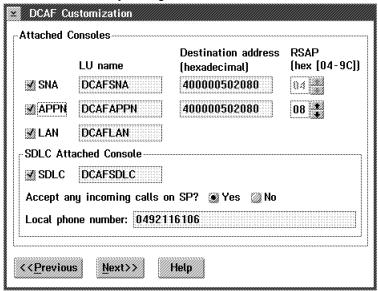
16. On the Retain Customization screen, verify the information recorded and make the necessary changes. Then, click on Next>> button.





Which link have you selected in step 10 on page 10

- DCAF Link/Operations, go to step 17
- JAVA Link/Operations, go to step 18 on page 16
- _ 17. On the DCAF Customization screen, verify the information recorded and make the necessary changes. Then, click on Next>> button.



Go to step 20 on page 18

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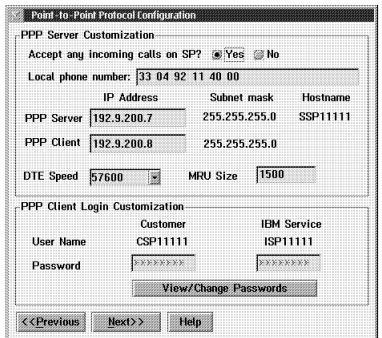


- ___ 18. On the **JAVA Customization** screen, enter/select the following options:
 - a. Click on NO to reject any incoming call.
 - b. **Local Phone number** which is the phone number of the modem connected to the SP.
 - c. The IP addresses of:
 - 1) The **PPP-server**. This is PPP address of the **service processor**.
 - 2) The PPP-client. This is PPP address of the remote station.

Note: These IP addresses must be in the same subnet than the IP addresses of the units connected to the service LAN.

d. The **DTE speed** which must set according to the type of the modem installed (use the helps for more details).

Then, click on Next>> button.



__ 19. On JAVA Console Configuration screen, do not modify the passwords this the responsibility of your customer. Click on Next>> button.

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	login	Password
SP:	SP34567	
NNP-A:	CA134567	
NNP-B:		
	View/Chang	e Passwords

EC F64822

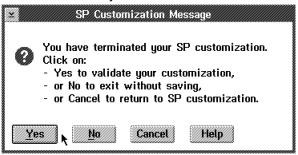
19 MAR 1999

EC F70078

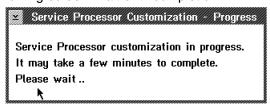
22 APR 1999



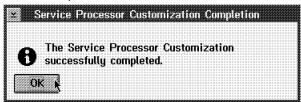
_ 20. On SP Customization Message screen, click on Close, then click on Yes button to validate your customization.



___ 21. The Service Processor customization start, follow the progress on the following screen. wait until completion.



22. When completed, click on **OK** button.



__ 23. If necessary, the Service Processor will reboot automatically, then you are prompted to log On the MOSS-E. Otherwise go to next step

Note: If an error occurs, note the displayed message and press **Enter**. Keep the diskette available for investigation (log files: EULHIERR.LOG, OUT_BAK.1 and OUT_BAK.2), stored on diskette and hard disk for PE.

Have you any NNP installed?

- YES, go to 9.1.11, "Upgrading the NNP(s) on 3746-9x0." on page 19.
- NO, go to 9.2.1, "Applying the Latest MCFs Received." on page 28.

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9.1.11 Upgrading the NNP(s) on 3746-9x0.

	1. (On the MOSS-E View screen, double click on the 3746-9x0 icon.
		On the 3746-9x0 Menu screen, click on Network Node Processor (NNP) Management .
	3. [Double click on Install/Remove/Change/Restore LIC/NNP.
	4. (Click on NNP-A, then click on Restore LIC on NNP.
		When requested, insert the NNP installation diskette PN 26L0237 in the SP then in the NNP diskette drive.
—		Select the NNP type and follow the prompts until Operation successfully completed (Up to 45')
		Note: Click on OK to clear the alarm saying that the SP/APPN CP link has been lost.
	7. (Click on Close, then clear reconnection alarm.
		If installed, repeat on the above procedure on NNP-B ; then, continue with next step.
	Hav	ve you a MAE installed?
l		
•	NC), go to 9.2.1, "Applying the Latest MCFs Received." on page 28.
•		D, go to 9.2.1, "Applying the Latest MCFs Received." on page 28. ES, are you migrating the MAE installed from FC 3000 to FC 3001?
•	YE	
•	YE -	ES, are you migrating the MAE installed from FC 3000 to FC 3001?
•	YE -	S, are you migrating the MAE installed from FC 3000 to FC 3001? NO, go to 9.1.12, "Installing the MAE" on page 20.
•	YE -	S, are you migrating the MAE installed from FC 3000 to FC 3001? NO, go to 9.1.12, "Installing the MAE" on page 20. YES, perform the following procedures in sequence: 1 Verify the PN of the MAE system card plugged in your MAE. If the PN of the card is one of the following: 78H6297, 11J7464, or 89H8395, replace the card using the installation instructions PN
•	YE -	Solution (NO), go to 9.1.12, "Installing the MAE" on page 20. YES, perform the following procedures in sequence: 1 Verify the PN of the MAE system card plugged in your MAE. If the PN of the card is one of the following: 78H6297, 11J7464, or 89H8395, replace the card using the installation instructions PN 02L4064 then go to next step. 2 Using the installation instructions PN 02L1268, install the new hardware required to support FC 3001 when completed go to
•	YE -	Solution (NO), go to 9.1.12, "Installing the MAE" on page 20. YES, perform the following procedures in sequence: 1 Verify the PN of the MAE system card plugged in your MAE. If the PN of the card is one of the following: 78H6297, 11J7464, or 89H8395, replace the card using the installation instructions PN 02L4064 then go to next step. 2 Using the installation instructions PN 02L1268, install the new hardware required to support FC 3001 when completed go to next step. 3 Did your customer decide to remove the token-ring link
•	YE -	Solution (Content of the MAE) installed from FC 3000 to FC 3001? NO, go to 9.1.12, "Installing the MAE" on page 20. YES, perform the following procedures in sequence: 1 Verify the PN of the MAE system card plugged in your MAE. If the PN of the card is one of the following: 78H6297, 11J7464, or 89H8395, replace the card using the installation instructions PN 02L4064 then go to next step. 2 Using the installation instructions PN 02L1268, install the new hardware required to support FC 3001 when completed go to next step. 3 Did your customer decide to remove the token-ring link between the MAE and the 3746-9X0? — YES, using the installation instructions PN 26L0379, remove

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9.1.12 Installing the MAE

- 1. Double click on the "3746-9X0 object icon"
- 2. Click on "Multiaccess Enclosure Management".
- ___ 3. Now double click on Install/Remove/Change LIC on MAE.

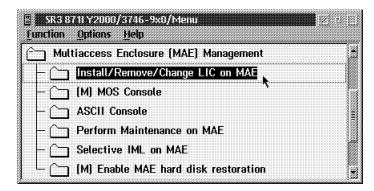


Figure 1. Install Multiaccess Enclosure

- 4. What is the level of code currently installed on the SP hard disk:
 - F12430, click on Change LIC on MAE..., then go to step 8 on page 21.
 - Prior to F12430, click on Install MAE..., then go to step 5 on page 21.

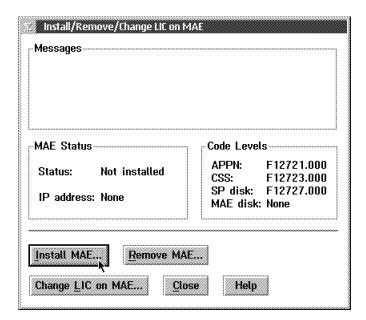


Figure 2. Install Multiaccess Enclosure

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___ 5. Verify or enter the **MAE IP address**, then click on **OK**.

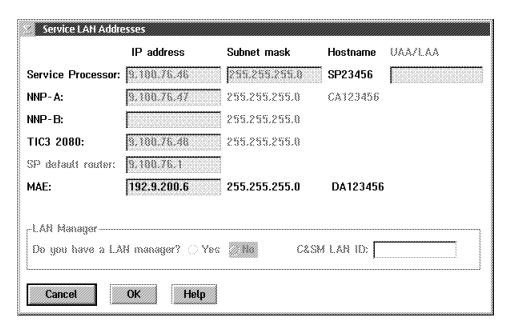


Figure 3. Service LAN Addresses

Click on Yes to record your parameters.

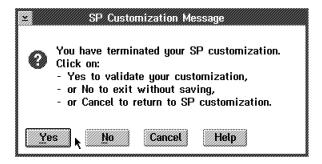


Figure 4. SP Customization Message

__ 7. When completed, click on **OK**.

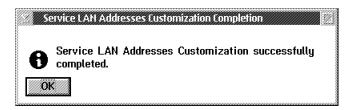


Figure 5. SP Customization Completed

8. The MAE code is now being installed (it takes about 10 mn), when completed click on Close.

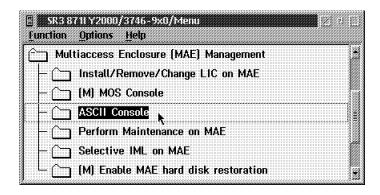
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Note: After a few minutes, verify that the MAE link icon is green (polling the MAE does not start immediately to give the green icon).

9.2 Installing the firmware

1. Double click on ASCII Console".



- 2. Press the **Reset** button on the MAE.
- 3. Several window are displayed during tests. Wait until the Boot Information window is displayed.
- 4. Press **F1** when prompted (to prematurely terminate boot).
- 5. Enter the Multiaccess Enclosure supervisory password when required: 2216.
- 6. On the System Management Services window, select option 4 -Utilities, press Enter.

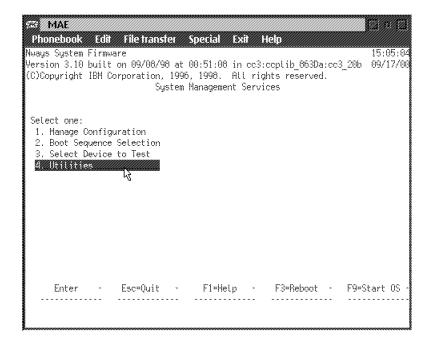


Figure 6. MAE

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7. Select 7. Update System Firmware from the utilities panel, press Enter

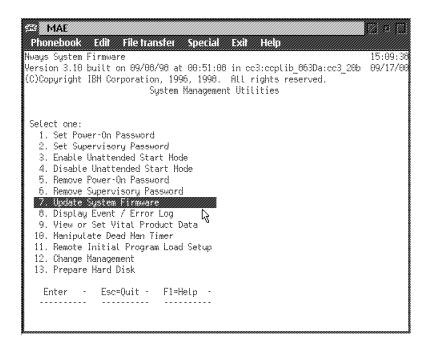


Figure 7. MAE

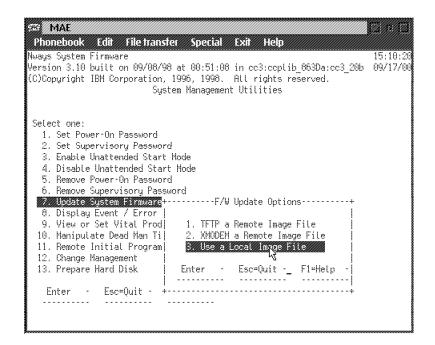
Attention: Do not power off the multiaccess enclosure during the process of updating the firmware. If the update fails, the multiaccess enclosure will boot a backup firmware image. If this happens, repeat the update procedure to reload the onboard firmware image.

8. From the F/W Update Options menu, select 3. Use a Local Image File, then press Enter and follow the prompts.

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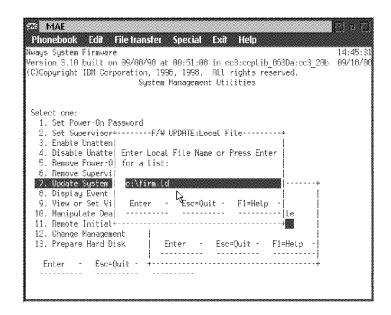




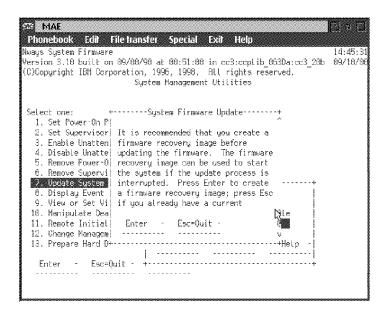


9. Enter the Local File Name: c:\firm.ld, then press Enter

Note: If the firmware loaded on the MAE system card is at the same level as the firmware loaded on the SP hard drive, you will get the following message: "The firmware update file is at the same level as the system firmware. Firmware update cancelled. Press enter". Then go to 9.2.1, "Applying the Latest MCFs Received." on page 28, otherwise continue with the next step.



10. On confirmation window, press Y. Then when this window is displayed, press Enter.



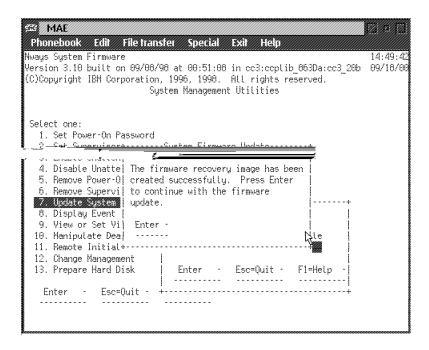
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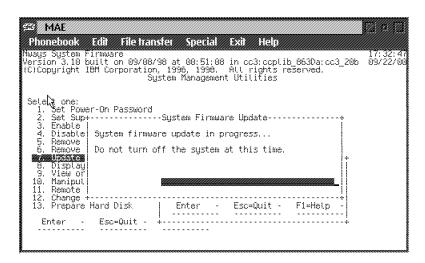
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__ 11. When recovery image has been done, press Enter.



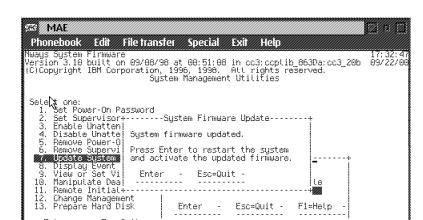
___ 12. Several windows are displayed following by:



Note: Do not switch the system off. The process erases the old firmware and copies the new firmware into flash memory. If the machine is powered off before the process is complete, you will need to reload the firmware from the recovery image.

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13. A completed message appears when the firmware is updated.

__ 14. Press Enter to restart the system.

Esc≔Quit -

- __ 15. Press the **Space bar** to get the console.
- __ 16. Then close the ASCII window and go to 9.2.1, "Applying the Latest MCFs Received.."

9.2.1 Applying the Latest MCFs Received.

Important -

Did you receive from your Support Center any MCFs to be installed on the new LIC?

No Go to 9.3, "Procedure 2 - 3746-9x0 Code Level Upgrade." on page 29.

YES Apply the MCFs received according to procedure 'Handling the Microcode Fixes on the Licensed Internal Code' listed in the SPIM or Service User's Guide shipped with your SP.

End of Procedure 1, Go to 9.3, "Procedure 2 - 3746-9x0 Code Level Upgrade." on page 29.

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9.3 Procedure 2 - 3746-9x0 Code Level Upgrade.

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Ask the Customer for a maintenance window on the 3746-9x0 with traffic deactivated.

9.	3.1	3746-9x0	EEPROM	Upgrade.
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- 1. Click on 3746-9x0 Menu.
- 2. Click on Change Management.
- 3. Double click on **Upgrade/Downgrade EEPROM**.
- 4. The **Upgrade Status** area will show the processors to be changed in reverse video.
- 5. Click on **OK** to start the upgrade function, wait (up to 10 minutes) until the Upgrade Status is completed for each processor.
- ___ 6. Click on **Cancel** to leave the function.

9.3.2 Saving Configuration Parameters

- Double click on the Service Processor icon.
- ___ 2. Click on **Operation Management**.
- __ 3. Double click on Manage Disks and Databases.
- 4. Use the radio button to select Save databases on diskette to save the configuration parameters. When prompted, insert Configuration Parameters diskette (PN 02L3427) into the diskette drive.
- 5. Click on **OK** and wait for completion. If error, record the message and contact support.
- 6. Remove the diskette, then click on **Cancel** to exit from the function.

9.3.3 Updating Installation Parameters Diskettes

Once you have upgraded the hardware of the machine, you have to regenerate the format on the Installation Parameters Diskettes using the following procedure: (Duration approximately 13 minutes)

- 1. On the Service Processor menu, click on Configuration Management, click on Manage 3745/3746 Installation/Removal.
- 2. On the Controller Installation menu, Click on the 3746-9x0 installed, then Click on SAVE.

Following pop up window confirming Saving Active CDF-E as Reference:

- 3. Insert the 3746-900 installation parameters diskette (PN 17G5878) of the 3746-9x0, then click on OK.
- 4. On the third pop up screen confirming CDF-E saved to diskette, remove diskette as instructed, click on **OK**.

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5. Perform the above saving procedure for the backup diskettes, then click on Cancel.

9.3.4 Performing a General IML.

- 1. On the MOSS-E View screen, double click on the 3746-9x0 icon.
- 2. On the 3746-9x0 Menu screen, click on Operation Management.
 - 3. Double click on **Perform a General IML**; Then click on **Yes** button
- 4. On the **Perform a General IML** window, click on **NO** to start an IML without diagnostic.

Important Note

Following this installation of code you can get a lot of **SRC/error messages** about IP. **Ignore** these messages and using CCM **re-activate** the configuration currently in use. When opening or activating this configuration, take the option to **migrate** this configuration.

All the other configurations have to be migrated. This migration is done only once when opening or activating the configuration for the first time.

9.4 Returning the Machine to Customer

If you are migrating a MAE from FC 3000 to FC 3001, read the following note.

Note: If your customer has decided to remove the Token-ring link between the MAE and the 3746-9X0 (no more APPN traffic between the MAE and 3746), ask him to update his configuration to remove the definition of the resources used for this link.

Go To

Before starting the installation of this EC, which level of code was installed on your SP?

- Microcode EC F12380X or above (microcode available on CD-ROM), go to 9.4.2, "Logging OFF from Service Processor." on page 33
- Any other EC level **prior to F12380** (microcode available on **OD**), go to 9.4.1, "Adapter Code Loading per Processor Type." on page 31.

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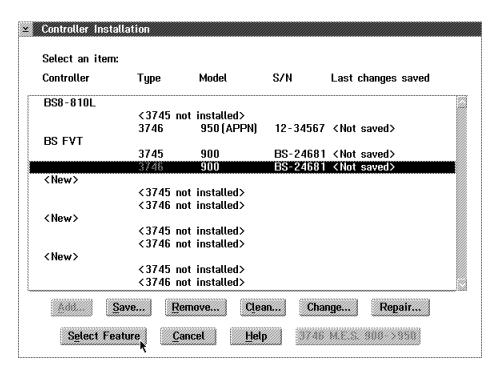


9.4.1 Adapter Code Loading per Processor Type.

Note

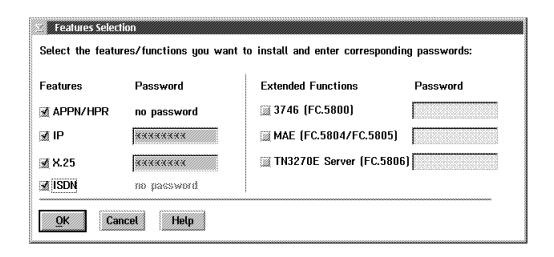
This procedure is used to define which network routing protocol is loaded per processor type. If your customer do not want to specify this information, go to 9.4.2, "Logging OFF from Service Processor." on page 33 (All protocols will be loaded in all type of processors).

- 1. On the Service Processor menu, click on Configuration Management, then click on Manage 3745/3746 Installation/Removal
- 2. On the Controller Installation menu, select the 3746-9x0 by clicking on the <3746-9x0> line, then click on "Select Feature".

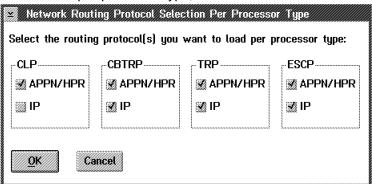


__ 3. On the **Feature Selection** menu, click on **OK**.

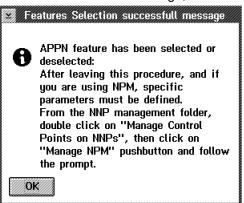
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4. According to the customer's requirement, On the Network Routing Protocol Selection Per Processor Type menu, disable or enable the protocol loaded per processor type, then click on OK button.



5. Read the information message, then click on "OK" button.



__ 6. When completed, click on "OK" and perform a general IML to activate the feature installed, then go to 9.4.2, "Logging OFF from Service Processor." on page 33

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9.4.2 Logging OFF from Service Processor.

- 1. On MOSS-E View window, click on Program.
- __ 2. Click on LOG OFF MOSS-E.

10.0 Test Procedures

Not applicable.

11.0 Field Updating

None.

After Installation (Steps 13-15)

12.0 Publications Update

None.

13.0 Parts Disposition

All removed parts become the property of IBM. You MUST RETURN these parts according to the following instructions.

· For Parts Listed in the RMER

The following parts must be returned to the address given on the Returned Material Equipment Report (RMER) form.

Part Returned	Quantity
Control Unit	1

· For Parts Not Listed in the RMER

All these parts should be returned according to you local procedure.

Part Returned	Quantity
Display	1
External modem (if present)	1
External CD-ROM (if present)	1
External optical disk drive (if present)	1

14.0 Machine Records

- Install the new MACHINE HISTORY supplied.
- Report installation and quality according to existing procedures.

End of instructions.

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